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PERSONNEL & M.D.

NPUT



June 11, 1982

MEMO

TO: Randi

FROM: Pete

SUBJECT: J-ISP

CC: George Heldenrich

Please intrice.

Please initiate at once, sending three copies of each report we have produced going back to January 1981 to Bill Totten. Also send three copies of each Executive Summary. Please implement this ASAP. Don't wait for all the reports to be available, simply send the one's you have.

6-17-89

Randi, Evetthen

Sent: (Ecopies each)

YJII, YJIQ, YJI3, JI05,

JI06, JI08, JI10

JIO4, JIO7, JIO9, JI11, JI13 have not been produced.

JIIa in the works now.

all totaled 13 reports - deliverables

Esther

Shoules



HECEIVED 1/15/82 file JISP 1 3 JAN 1 3 1982 NEW JERSEY (SA NOLEBROOK) TO: FEORGE TOM FM: HUGH RE: PC ON JI-06 (CHARGE CODE JI-06) CC: RANDI ATTACKED IS MARKED UP COPY OF "NEW STOPPAGE SYSTEMS AND THEIR IMPLICATIONS" THIS IS SCHEDULED FOR HANCH RELEASE AS 6 th JISP REPORT & WE WANT DOET IT INTO WORKS ASAP. THIS IS AN OUTSTAWOIND REPORT, BY THE WAY, AND OF COURSE is ONLY GMOS. OLD -UP DATING is PRIBABLY MECESTARY, SO MINIMAL SUCH UPDATING TO REQUIRE NO NEW RESEARCH - RATHER PAD OFF THE TOP OF I'VE MAKKED A FEW YOUR HEADS. PLACES FOR REVIEW. BANDI HAS AN IDENTICAL MARKED-UP COPY, THUS CARRESTIONS (IF LIMITED) CAN BE GIVEN TO HER OVER TEL.,
OR YOU CAN RETURN THE ATTREWED COPY (ESTHER WAY). BANDI WILL BE COMPINATING THIS ALTHO I'M AUNILABLE IF PROBLEMS OR QUESTIONS ARISE - WHICH MURRALY WON'T HAPPEN. THANKS A LOT. HUGL

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Randi: Re Eglish ression of Totten promotion: Page 5-6: Note What subouters are promied Page 6: Parograph on "Hot hime" (although the not colled that) > probably enentially this needs to be modified) e's., "Inquires which require significant research effort (Telephone interviewry, etc.) will involve nominal charge". Page 7: Note yen prics. approx. It equivalent are 4950, 000 (14500) \$ 1,520,000 (17,000) ¥ 1, 200,000 (\$5500) 7750,000 (\$ 3500) £ 600,000 (#2750) 4 960 000 (44500) #315,000 (\$1500) 500h) 7 Heigh

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September 21, 1981

Dear:

You can have your own U.S. consultant who gives you key information, forecasts, and evaluation of the latest developments in Information Systems and Software.

The attached proposal is for a six-month consulting program which will offer you:

- Monthly reports on topics of high interest (see attached list). Executive summaries in the Japanese language will be included with each report.
- Presentations in Japan regarding latest Information Systems and Software developments.
- o Ability to ask your questions to INPUT on most recent U.S. developments.

This INPUT consulting program can be renewed every six months. We are offering you a special introductory six-month subscription for this new program now.

There is extra space on the enclosed order form for you to let me know what subjects are important to you. Your opinion on report subjects will be important to us.

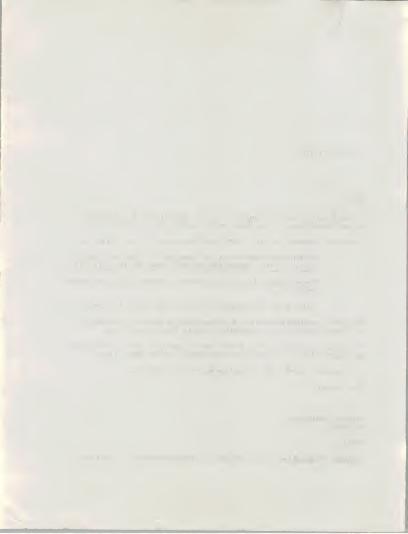
I look forward to hearing from you and seeing you soon. Thank you.

Your sincerely,

Peter A. Cunningham President

PAC:jd

Enclosure: Proposal for Consulting Program in Information Systems and Software.



LETTER

5-150

September 11 1981

Dear Mr.

You can have your own U.S. consultant who gives you key information, forecasts, and evaluation on the latest developments in Information Systems and Software.

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I look forward to hearing from you and seeing you soon. . Thank you.

Yours sincerely,

Peter A. Cunningham President

PAC:sms

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- The first presentation in Japan for this subscription period is planned for October 1981. An additional presentation probably will be scheduled in March 1981.

REPORTS

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- · Reports now scheduled are:

Oct.	1981:	"Future of	IBM Data Base/D	ata Communications Software"
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 Reports tentatively scheduled for second subscription period from April 1, 1982 to September 30, 1982 are:

April 1982: "Software Maintenance Trend	April	1982:	"Software	Maintenance	Trends
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May 1982: "User-Controlled Software and Systems"

July 1982: "Office Communication Networks"

Aug. 1	982:	"New Software	Productivity	Tools and Aids"
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June 1982: "Disaster Recovery Systems"



COMPARISON

 Comparison of your company's EDP plans and expenditures with similar U.S. companies (requires completion of a survey form).

INQUIRY SERVICES

 Telex or telephone access to INPUT for assistance in making U.S. contacts in advance of your trips to the United States.

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Section	Company
Particular report subjects we would like are:	



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Dec. 1981: "Managing Office-of-the-Future Developments"

Jan. 1982: "New Software Languages: A Perspective"

Feb. 1982: "Graphics and CAD Software for Microcomputers"

March 1982: "Optical Storage Systems and their Application"

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Sept. 1982: "Performance Measurement/Capacity Planning"

Sept. 1982: BONUS REPORT "Annual Technology Update"



COMPARISON

 Comparison of your company's EDP plans and expenditures with similar U.S. companies (requires completion of a survey form).

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Dear Mr. Cunningham:

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Address	
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Please bill us for 12 month period, Octobe	r 1, 1981 to September 30, 1982. 🔀 👢 ሩ 👡
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Jule marketing file - Japan marketing Contact

FOR IMMEDIATE RELEASE September 25, 1981 Contact: Randi M. Paul

(415) 493-1600

INPUT ANNOUNCES NEW CONSULTING PROGRAM FOR JAPANESE CLIENTS INPUT PRESIDENT DUE IN JAPAN

PALO ALTO, CA., SEPTEMBER 25, 1981 — Japanese organizations now can receive forecasts and analyses on key developments in Information Systems and Software through a new program from INPUT, especially designed for Japanese clients. Monthly reports will include Japanese-language executive summaries. Report subjects are announced as follows:

1981 PROGRAM

October "Future of IBM Data Base/ Data Communications Software."

Software."

November "Applications Software For Personal Computers:

Latest Developments."

December "Managing Office-Of-The-Future Developments."

....more



1982 PROGRAM

January "New Software Languages: A Perspective."

February "Graphics and CAD Software for Microcomputers."

March "Optical Storage Systems and Their Application."

April "Software Maintenance Trends."

May "User Controlled Software and Systems."

June "Disaster Recovery Systems."

July "Office Communication Networks."

August "New Software Productivity Tools and Aids."

 ${\tt September \ "Performance Measurement/Capacity Planning."}$

September BONUS REPORT - "Annual Technology Update."

The new subscription program also includes presentations in Japan by Mr. Peter A. Cunningham, INPUT President, or other INPUT senior consultants. Japanese clients will have an opportunity to compare their EDP plans and expenditures with similar U.S. companies. Japanese clients also will have access to INPUT in making U.S. contacts for their overseas trips, and may attend INPUT's U.S. conferences at no charge. An introductory six-month subscription to the new program is available for a limited time at ¥750,000.

Mr. Cunningham will next visit Japan October 8-17 to start the program and for a series of presentations to clients on current trends and long-term strategic planning issues. INPUT is an



Page Three/INPUT NEWS RELEASE

international consulting firm providing planning services to the information industry. Further information is available from INPUT Japan, Suite 1106, 7-7-26 Nishi-Shinjuku, Tokyo 160; telephone (03) 371-3082; or telex U.S. headquarters 171407.



· Press news papers

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Mr. Yasuo Shimazaki Henshu-honbu, Hancho SHUKAN.COMPUTER Higashi-Gotanda I-II-I5 Dempa Computer World-sha Tokyo 141. Japan

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Jan. 11 1982

TO: Randi

Hugh

Peter, George Heidenrich, Jim file

J-TSP

Please see attached Quarterly Scheduling Plans for JI04, JI05, and JI06. You may want to decide or recommend how these will be done.

Firstly, I suggest asking Bill Totten for projection on number of J-ISP clients he expects to garner by spring - also giving him the marketing backup plan for J-ISP we discussed - one tied to sales - and outlined in my memo to Peter of 12/20. You might telex him on this or call him. To some extent at least, the amount of effort to be put into the Jan, and Feb, reports must be proportional to amount of near-term business INPUT can expect to get from the program. (P.S.: Please refer to paragraphs 3 & 5 of my telex to Asako Nashimoto, Bill's assistant. dated Jan. 8 - where I covered this in preliminary fashion.)

Following through on the "advertised" titles for Jan. and Feb. reports will require some additional research time. The Jan. report ("Perpsectives on New Software Languages"), if followed through on, has basic value to INPUT. Even if current U.S. ISP clients appear indifferent to the new languages of the future, as George says, INPUT would be exercising some needed long-range leadership on this. (If nobody leads on this, I fear the U.S. will wake up circa 1990 and find the Japanese have leapfrogged us on software.) Anyway you need to decide what to do.

The proposed Feb. report ("Graphics and CAD Software - for Micros") can be discussed later this week with Bud. I have a little starting backup material for Jan. and Feb. reports. If it is decided not to do research to follow through on the "advertised" titles for Jan. and Feb., but to substitute other titles, I believe it urgent to discuss with Bill Totten personally; discuss the parameters and trade-offs with him before a decision is made. He also has a direct stake in the program, and presumably its success. Thanks a lot, Randi.

/hk



130 1981

To: All K.K. Ashisuto Users

Fr: Bill Totten

No:

Re: INPUT Corporation's Special New Program for Japanese

DP Users

As you probably know, INPUT corporation is one of the world's most-prestigious and most-respected consultants (TN: chosa kikan) in the areas of information and communications systems.

INPUT provides planning information, analysis, and recommendations to both suppliers and users of information and communications systems. INPUT's market research, competitive analyses, and technology forecasts help its clients' managers and executives make better plans and more informed decisions.

INPUT, which was founded in 1974, provides these services to hundreds of the worlds' largest and most technically-advanced organizations.

I have used INPUT's reports and services extensively in recent years and I've found them to be invaluable. Senior INPUT consultants--including its founder and president,
Mr. Peter A. Cunningham--have made presentations to K.K. Ashisuto's users on such topics as:

- * Application development and maintenance productivity
- * CAD/CAM
- * Usage of personal computers in large organizations
- * User-controlled systems and software



* The office of the future

Most of K.K. Ashisuto's users have attended these presentations, and most of the attendees have praised the presentations lavishly for their insight and perceptiveness.

Now, at my'request, INPUT has developed and announced a special program for making its services and reports available to Japanese users....at a very reasonable price. This program is described below.

I strongly recommend this program to our users, because I believe it will help them plan better for the future while avoiding many of the mistakes and failures of the past.

I realize that water, air, and information are considered to be free commodities in our country (TN: Japan). But I also recall the kotowaza: Tada yori takai mono wa nai. Everyone pays for information. The only question is, how you pay for it. Basically, there are two choices:

- Buy the information you need, from reliable consultants whose only business is to supply information, or
- Get free information from people whose business is to sell you something else. These people are willing to provide you information free--to the extent that such information will influence you to buy more of their products.

Unfortunately, too many of our (TN: i.e., Japanese) users have depended too much on the so-called "free" information provided by computer manufacturers' salesmen. This, I believe, has caused very serious product-acquisition mistakes./ It also has caused many users merely to react to vendor product announcements instead of developing coherent long-term plans of their own.



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Examples of the mistakes caused by this "free" information are:

- * Three fourths of the only 400 3790s that IBM manufactured were sold in Japan. Forewarned users in other countries avoided this disast@rous machine.
- * Many Japanese users have had great and costly problems with IBM's 8100 because they believed it was a distributed processing computer. Users in other countries, whose consultants forewarned them, recognized that the 8100 was merely a communications controller while the 4300 was IBM's primary new CPU for distributed processing. Such users have been able to use both the 8100 and the 4300 successfully because they use each for its appropriate purpose.
- * Most Japanese companies use much larger and more expensive computers for comparable on-line processing than American and European companies. The reason is that the Japanese companies are using IMS/DC while their forewarned American and European counterparts are using the much more efficient CICS where appropriate.
- * Many Japanese corporations have had numerous problems implementing in-house time-sharing systems on very large and expensive computers, while similar American and European companies have implemented successful in-house time-sharing systems on much smaller computers. The reason is that these Japanese companies are trying to use IBM's TSO when they should be using IBM's VM/CMS.
- * Many Japanese companies have been mystified by the fact that IBM's newer products provide much better support for COBOL than for PL/I. Their problem is that they were convinced that PL/I was IBM's primary programming language when, in fact, most IBM users throughout the world use COBOL.



These mistakes, which have been extremely costly to many of our users, could have been avoided if those users had bought reliable information instead of relying on the "free" information provided by salesmen.

I believe that the major reason for such mistakes as those suggested above is Japanese users' reliance on the "free" information provided by people who want to sell them hardware and software products. Most of these large and costly mistakes were avoided by users who were wise enough to buy unbiased information. "Tada yori takai mono wa nai!"

However, there is an even more insidious effect of relying on the so-called "free" information provided by the persons and companies that want to sell you something....immediately. That effect results from the fact that such information focuses on what those vendors want to sell you NOW. Such information not only doesn't help you plan for the future but, in fact, it often deflects your focus away from the future. That is, it causes you to focus too much on the present--i.e., presently available products--when you should be planning for the future.

A major benefit of a consultive service like that offered by INPUT is that it helps you plan for the future--i.e., the problems you will be facing, and the technology that will be available to solve those problems, three to ten years from now. A company that uses such a service to plan its future wisely is prepared when the anticipated problems do arise, and is ready to evaluate, acquire, and implement the appropriate new-technology products and services as they become available. Such users plan their own destinies rather than reacting constantly to vendors' product announcements.



INPUT's PROGRAM

Here is a description of the program that INPUT has designed for Japanese users.

What You Receive As Program Members

You will be able to attend a special conference conducted by INPUT on Information System and Software Developments, held only for members of its program once every six months in These conferences will be conducted by Peter A. Cunningham, INPUT President, and other senior INPUT consultants.

You will receive monthly reports from INPUT on major issues in Information Systems and Software including forecasts and analyses of important vendor (especially IBM) actions. These reports will be provided in English, with complete Japanese translations.

Reports now scheduled are:

Uct.	T88T	"future of	IBM Data	Base/Data	Communications
		Software"			

Nov. 1981: "Applications Software for Personal Computers: Latest Developments"

Dec. 1981: "Managing Office-of-the-Future Developments"

Jan. 1982: "New Software Languages: A Perspective"
Feb. 1982: "Graphics and CAD Software for Microcomputers"

March 1982: "Optical Storage Systems and their Application"



Reports tentatively scheduled for the period from April 1982 to September 1982 are:

April 1982: "Software Maintenance Trends"

May 1982: "User-Controled Software and Systems"

June 1982: "Disaster Recovery Systems"

July 1982: "Office Communication Networks"

Aug. 1982: "New Software Productivity Tools and Aids"

Sept. 1982: "Performance Measurement/Capacity Planning"

Sept. 1982: BONUS REPORT "Annual Technology Update"

You will receive an annual comparison of your company's DP plans and expenditures with those of similar U.S., European, and Japanese companies. To participate in this part of INPUT's program you must, of course, complete (TN: fill in) INPUT's annual user-survey questionnaire.

You will be able to submit inquiries by letter, telex, or telephone to INPUT's consultants. INPUT will answer all such inquiries as quickly and as thoroughly as its expertise permits. This inquiry service will, among other things, help members to:

* Verify rumors of impending vendor product announcer and price changes.

* Get quick analyses of product introductions and price changes after they have been announced.

* Get more tailored answers to issues, problems, or questions confronting members of INPUT's program.

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* Make contacts with U.S. users and vendors prior to your trips to the United States.



Finally, members of INPUT's program will be invited to attend any of INPUT's periodic U.S. and Europe conferences without

What You Pay

The regular fee for this service is:

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However, you can receive a special discount as a Charter Member by joining the program before 1981.12.31. The fees for such Charter Members are:

Finally, we have pursuaded INPUT to offer an even more special discount to K.K. ASHISUTO or K.K. FOCUS clients who join the program before 1981.12.31. The fees for such members are:

6-month Subscription Subscription Subscription Y600,000 Y960,000 U500

Alternatively, you can purchase individual reports at ¥315,000 per report. Purchasers of individual reports, of course, receive only the reports that they purchase. They do not receive any of the other services provided to members of INPUT's program.

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How to Join

To join this program, all you need to do is fill in the attached order form and mail it to one of the following addresses:

INPUT 2471 East Bayshore Road Suite 600 Palo Alto, CA 94303 U.S.A. (415)493-1600 (Telex: 171407 INPUTPLA)

INPUT Japan 7-7-26 Nishi Shinjuku Suite 1106 Tokyo, Japan 160 03-371-3082

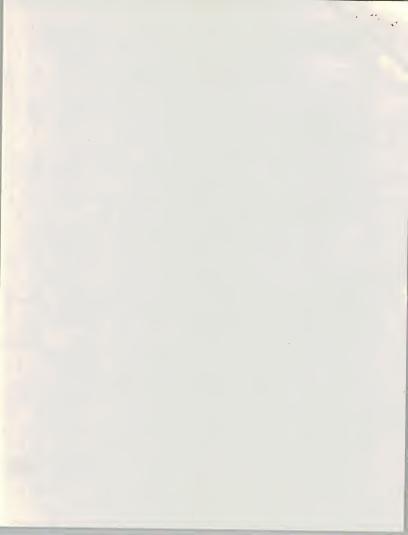
K.K. ASHISUTO 2-37-6 Nishi Shimbashi Minato-ku, Tokyo 105 (03)677-0654

Now and in the future you face even more complex situation involving, for example, new software systems, personal computers, office systems, communications and new management methods. You will be able to make better decisions in these and other areas by using INPUT's services.

Finally, I want to emphasize that I am recommending this INPUT program to you for one, and only one, reason--because I think it will help you. Neither me nor any of my companies will share in any of INPUTS revenues from this program.

Sincerely,

Bill Totten



CONSULTING PROGRAM IN INFORMATION SYSTEMS AND SOFTWARE

Please enroll our company in the Consulting Program in Information Systems and Software. I have read and agree to the scope and conditions of the proposal. Please send reports and letters to: Title Name Address Telex Number Telephone Number □ Please bill us for six month period beginning ☐ Please bill us for 12 month period beginning CONFIDENTIALITY AGREEMENT The client agrees to hold as confidential all information provided by INPUT through this study. The information provided shall be used only by the employees of and within the current corporate structure of the client and will not be disclosed to any other organization or person including parent, subsidiary or affiliated organizations without written consent of INPUT. The client agrees to control access to the information provided to prevent unauthorized disclosure in violation of this agreement. INPUT exercises its best efforts in preparation of the information provided under this agreement and believes the information contained therein to be accurate. / However, INPUT shall have no liability for any loss or expense which may result from incompleteness or inaccuracy of the information provided. Title Name Company Section Particular report subjects we would like are:

